



## **Hills Heat Policies**

Welcome to our website, hillsheat.com.au

The term "Hills Heat" or "us" or "we" refers to the owner of the website whose registered postal address is P.O Box 126 Meadows 5201. Our Australian Business Number is 89160960109

### **Shipping and Delivery Policy:**

We deliver products using Hills Heat Tipping Vehicles. Freight costs are influenced by the size and weight of the product and your location. Exact shipping costs are calculated in the shopping cart and will be added to the order total before checkout. Orders are dispatched within 1 to 2 business days. Shipping times are estimated at between 1 and 5 business days depending on your location and demand of shipments for the business.

### **Delivery Destinations:**

Hills Heat ships goods within a 40-minute radius from our depot, located at Vickery Road, Meadows SA 5201.

### **Quality Control Policy:**

We do not give refunds if you simply change your mind or make a wrong decision. Please contact us if you are not satisfied with your Hills Heat experience and we will do our utmost to rectify your issue.

### **Security Policy:**

Hills Heat uses the eWAY Payment Gateway for its online credit card transactions. eWAY processes online credit card transactions for thousands of Australian merchants, providing a safe and secure means of collecting payments via the internet.

All online credit card transactions performed on this site using the eWAY gateway are secured payments. Card data is not hosted by Hills Heat after processing.

### **Online Pricing:**

Prices listed are in Australian Dollars and include GST.